# Comments on: "How do Payday Loans Affect Consumer Finances?" by John Gathergood, Ben Guttman-Kenney and Stefan Hunt

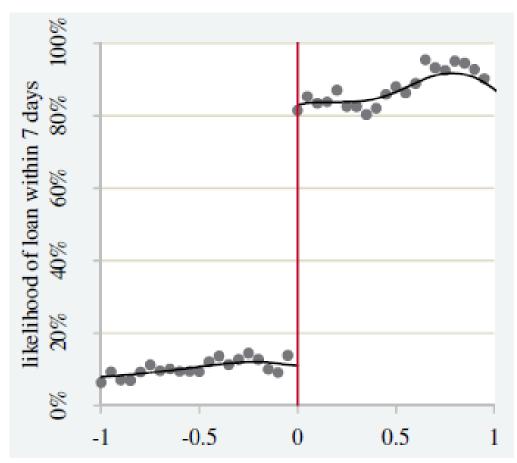
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# Use your statutory authority to put together a novel dataset

Our dataset comprises exceptionally detailed records for the near-universe of UK payday loans obtained from payday lenders using formal legal powers by the Financial Conduct Authority, the regulator of the financial system in the UK. It includes information on all payday loans granted in 2012-13 by the largest 37 lenders, together comprising approximately 99% of loans issued. For 11 large lenders, covering 89% of loans issued, the dataset also contains details of all applications, denied and accepted, including lender credit scores and cut-off thresholds for loan decisions. Individuals are matched across all payday lenders and to their credit bureau files. These files contain up to six years (2008-2014) of data on mortgage and consumer credit applications, product holdings, balances, loan performance and credit bureau credit scores. We therefore have a dataset where we can track an individual over time and across payday lenders observing nearly every successful and unsuccessful payday loan application between 2012-13, the details of the applications, subsequent loan performance and the credit history for a minimum of two years before, during and after applications.

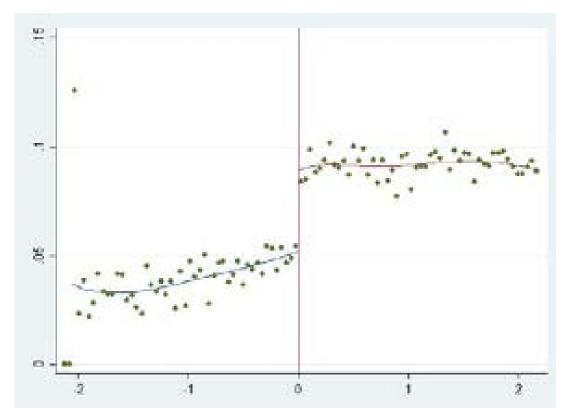
#### 2. Exploit a sharp natural experiment



Credit score, relative to threshold

# 3. Find convincing and large effects

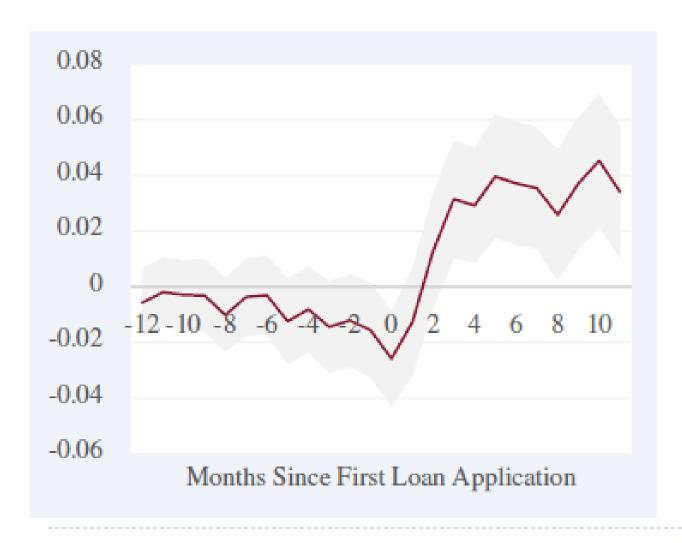
Probability of exceeding overdraft limit, 6-12 months later



Credit score, relative to threshold

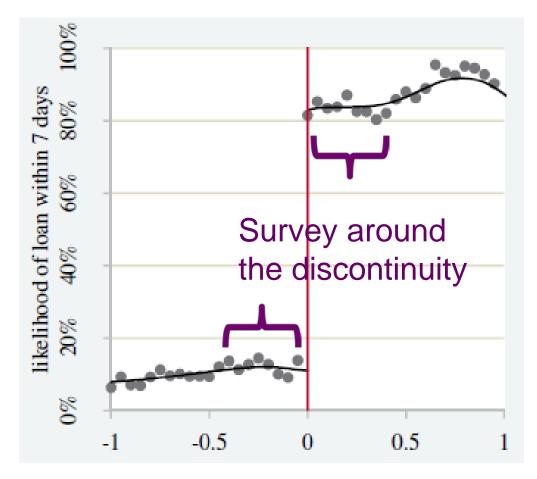
#### 4. Credible crosscheck of identification

#### Exceeding Overdraft Limit



#### 5. Collect data specific to the question

□ Carefully-targeted survey



- 6. Supplement objective analysis with subjective data
- Ask people about their wellbeing:
  - Happiness, anxiety, angst, satisfaction
- Why they took the loan
- What the consequences were
- Whether they regret taking the loan

#### 7. Use research to guide policy change

In December 2013 the UK parliament gave the Financial Conduct Authority a duty to put a price cap on payday loans, to be in force by 2 January 2015. This research and related analysis to extrapolate the estimated effects to consumers with higher credit scores provided a key part of the evidence base to trade off the various cost and benefits of policy designs.

#### Results

#### **Getting a pay day loan causes:**

- More loan applications
  - Credit cards, and especially personal loans
- Changed portfolio of credit products
  - More payday loans (duh!), personal loans
  - Fewer mortgages (and small effects on credit cards)
- More consumer credit
  - Mainly payday loans
  - Personal loans and overdrafts (six months later)
- More missed payments
  - On payday loans
  - On personal loans and overdrafts (six months later)
  - More delinquencies and defaults

## Interpreting the results

- What is the experiment?
  - Literally: Whether your first payday loan application succeeds
    - But many things follow from this
  - Mapping to structural parameters?
  - Mapping to program evaluation?
- Economic interpretation of the results
  - Reveals patterns of complements and substitutes to payday loans
- What are the welfare implications?
  - Benefits: Consumption smoothing
  - Costs: Poor choices
  - The data don't speak directly to either of these

#### Results

Getting a pay day loan causes: Trying a new kind of food causes

- - Credit cards, and especially personal loans
- Changed portfolio of credit products
  Changed portfolio of
  - More payday loans (duh!), personal loans food you eat
  - Fewer mortgages (and small effects on credit cards)
- More consumer credit

Eat more food

- Mainly payday loans
- Personal loans and overdrafts (six months later)
- More missed payments

More food poisoning

- On payday loans
- On personal loans and overdrafts (six months later) (Or is it:
- More delinquencies and defaults
  More missed meals?

More free meals?)

### No effects on subjective well-being

#### ■ But these are very low power tests

| Table 10: IV Regression Estimates For Effects of Payday Loan Use On<br>Self-Reported Wellbeing |                |                 |                       |  |
|--|----------------|-----------------|-----------------------|--|
|  |                |                 |                       |  |
| Dependent Variable   | No controls    | 2) Controls, no | 3) Controls, priority |  |
|  | 1) No controls | weights         | weights               |  |
| Wellbeing scales (0-10)  |                |                 |                       |  |
| Нарру  | 0.0307         | 0.0378          | -0.0709               |  |
|  | (0.0352)       | (0.0127)        | (0.0436)              |  |
| Anxious  | -0.0576        | 0.0127          | 0.0539                |  |
|  | (0.0457)       | (0.0570)        | (0.0582)              |  |
| Life Worthwhile  | 0.0206         | 0.0555          | 0.0517                |  |
|  | (0.0342)       | (0.0429)        | (0.0402)              |  |
| Satisfied  | 0.0593*        | 0.0509          | 0.0389                |  |
|  | (0.0346)       | (0.0418)        | (0.0402)              |  |

Justin Wolfers, Comments on Payday Loans

# **Subjective assessments**

|                                | Didn't Get Payday<br>Loan | Got Payday Loan |
|--------------------------------|---------------------------|-----------------|
| Intended use of Payday loan    |                           |                 |
| Regular living expenses        | 47%                       | 54%             |
| Car repairs                    | 16%                       | 11%             |
| Luxury spending                | 16%                       | 19%             |
| Response to being declined     |                           |                 |
| Forego consumption             | 20%                       | 20%             |
| No substitute available        | 23%                       | 26%             |
| Borrow from friends/family     | 25%                       | 17%             |
| Need for Loan                  |                           |                 |
| Definitely couldn't go without | 25%                       | 55%             |
| Possible to go without         | 47%                       | 33%             |
| Easily to go without           | 28%                       | 12%             |

# **Subjective assessments**

|                                  | Didn't Get Payday<br>Loan | Got Payday Loan |
|----------------------------------|---------------------------|-----------------|
| Reflecting on use of payday loan | n                         |                 |
| Happy with decision              |                           | 53%             |
| Regret decision                  |                           | 41%             |
| Reflecting on being declined     |                           |                 |
| It was for the best              | 63%                       |                 |
| Better to have been approved     | 28%                       |                 |
| Repayments                       |                           |                 |
| Repaid less than expected        |                           | 5%              |
| Repaid expected amount           |                           | 56%             |
| Repaid more than expected        |                           | 39%             |

#### **Conclusions**

- Careful and convincing empirical work
- Important policy-relevant issue
- □ Great paper
- Still unsure what the right policy conclusion is